

SellersCommerce streamlines payroll, gaining 85% more efficiency

Industry : eCommerce

Employees : 130+

HQ : US

Modules Used : Recruitment | Leave Management | Payroll | Helpdesk

“

Our payroll process has become significantly more efficient thanks to Keka. The system makes it easy to manage pay structures, leave, and attendance data.

With Keka, our accounting team has been able to reduce payroll processing time to just one hour.

- Steephan John
Senior Manager - HR



Introduction

SellersCommerce, a B2B eCommerce platform automating processes for manufacturers and retailers, encountered significant challenges as rapid growth outpaced their HR capabilities. Relying on spreadsheets and outdated methods created inefficiencies, resulting in operational bottlenecks across departments.

Recognizing the need for a scalable solution, the leadership launched a search for an HRMS to enhance efficiency and support sustainable growth.

Seeking the right HRMS solution to eliminate the issues

- A rapid influx of new hires complicated the onboarding process
- Email based leave applications and approvals led to missing leave records
- Manually syncing attendance and leave data with payroll required additional time
- Dependence on manual data sources resulted in inaccuracies in payroll administration.

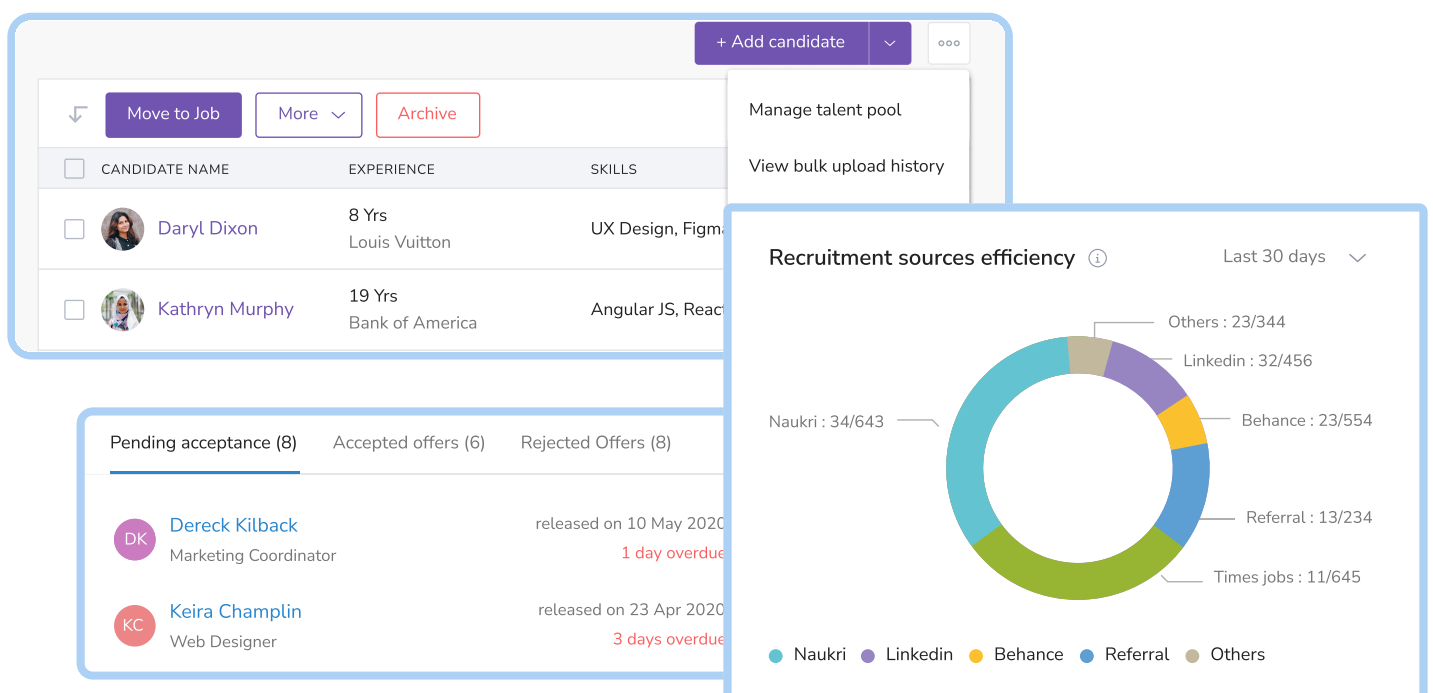
Keka for smarter and faster hiring

Before Keka

- Candidate details were recorded in spreadsheets, slowing down the process and making it prone to errors
- Managing the hiring pipeline became challenging as each role had 30-40 candidates
- Without automation, tracking candidate progress was confusing and unorganized

With Keka

- The unified dashboard streamlined recruitment operations, giving teams immediate access to all pertinent information..
- The optimized process facilitated quicker recruitment, ensuring critical roles were filled promptly..
- All candidate profiles were stored in one place, with detailed information on their respective stages
- Feedback from each interview panel were reflected in the candidate's profile which enhanced transparency.
- Extracting reports with customizable metrics became straightforward and efficient
- With Hire, all meetings and emails were seamlessly integrated into the system.



Effortlessly defining and managing leave policies

Before Keka

- Leave and attendance policies were difficult to set up and manage, leading to discrepancies.
- There was no established process for employees to apply for leave.
- Dependence on email for leave requests caused delays and inefficiencies in tracking.
- Leave records were not maintained, and employees didn't have visibility into leave balances.

With Keka

- SellersCommerce implemented detailed leave and attendance policies for consistency.
- The entire leave management process was automated, allowing employees to apply for leave directly through the portal.
- Admins or HRs were able to create, reset, and deploy different policies as required.
- Automated notifications ensured employees were informed about new leave policies.
- Leave balances were updated in real-time, ensuring accurate record-keeping.

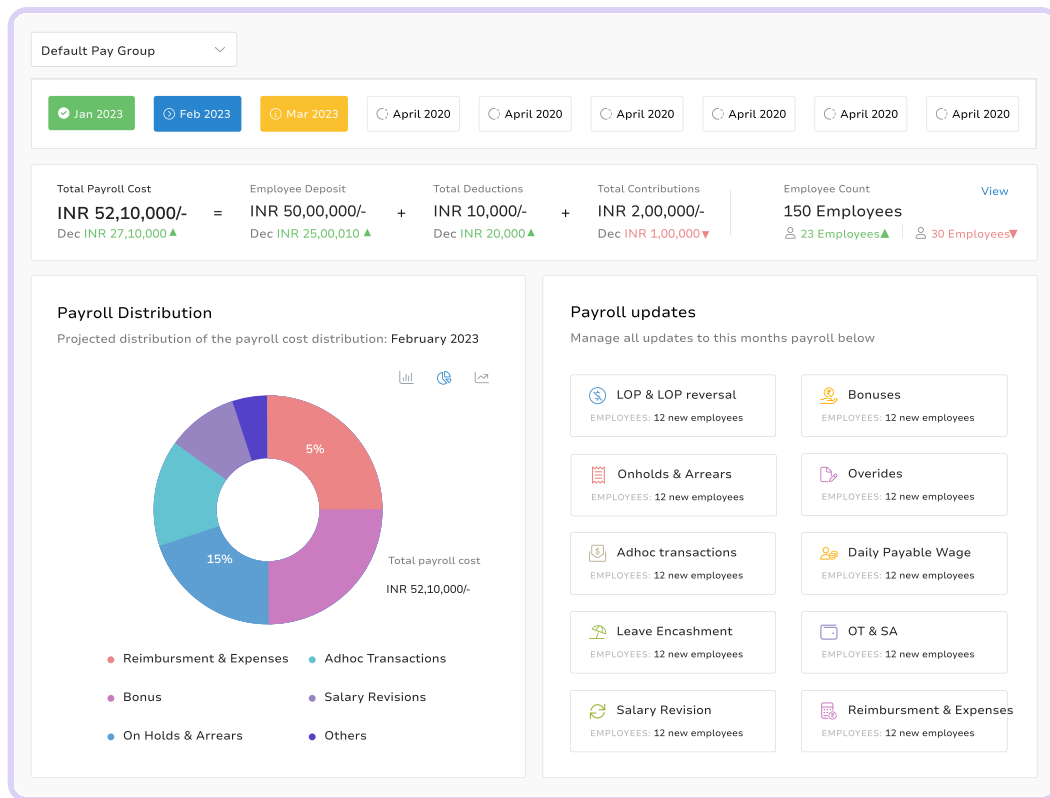
Payroll processing: From 8-hours to just 1 hour

Before Keka

- The finance team spent over 8 hours manually processing payroll every cycle.
- Attendance and leave data required manual inputs, slowing payroll.
- Payroll errors were frequent, risking compliance and impacting employee trust.

With Keka

- The entire payroll cycle was now completed in just **1 hour**, including bank submission
- With leave data integrated into the payroll system, manual data entry was eliminated.
 - Automation ensured error-free calculations and consistent accuracy.
 - Payroll calculations were automated, giving the finance team ample time for necessary adjustments.



Swift query resolutions

- ★ The helpdesk module enabled employees from all departments to raise queries with proper categorization.
- ★ All stakeholders were able to track queries and their resolution stage within the portal.
- ★ All queries were bound by deadlines for faster resolution.

About Keka

Everything you need to build a great company

Keka is your people enabler. From automation of people processes to creating an engaged and driven culture, Keka is all you need to build a good to great company.

Reach out to us!

📞 Sales: +91 8929208062

✉️ Mail us at: isales@keka.com

