

Euro Cars Drove Off Attendance Tracking Challenges

About Euro Cars India Pvt. Ltd.

One of India's leading car rental companies, Euro Cars offers a wide range of premium vehicles to get one around in style and comfort. With more than 15 years of industry experience, they have earned a strong reputation in the market for their top-notch car rental services.

Whether one needs a luxury airport transfer or corporate car rental services, they offer the best solutions to satisfy mobility needs.

Industry

Leisure, Travel & Tourism

Head Quarter

Mumbai

Number of Employees

100+

Results

Employee experience increased by 64%

Backstory

No automation was present in the very first place. All the HR related tasks especially leave and attendance were handled manually. This gave rise to many further problems, like employees used to mark their colleagues' attendance unofficially while on vacation. Thus, there was no proper track of the absentees. This was the biggest challenge for the organization. Payroll was still somehow managed using Tally but attendance and leave management were manual processes with many flaws.

The letters were manually written and distributed, which resulted into misplacing and losing them. Overall, the absence of automation was causing multiple troubles in the process.

Expectations from Cloud

The need to eradicate the manual processes and challenges made the organization look for automation software. After evaluating a few, they went ahead with Keka. As Keka is the only HR platform supporting GPS attendance tracking with accuracy. This feature alone was able to solve the majority of their problem. The other expectations, which were a deciding factor in approving off an HR platform, were:

- Modern attendance tracking
- Automated error-free Payroll processing
- Automated letter generation

Keka adoption and implementation

The details about the product and features of Keka present on the website were the first factor to turn the steering wheels towards Keka. The demos scheduled and trials provided were like the wipers, which cleared out any remaining doubts and queries. With confidence, they provided a green signal to Keka. The adoption and implementation of the software at the initial level were good. It was made into a smoother process with the intervention of a knowledgeable product specialist, who sped up the process and made them understand the product appropriately.

There are various features present at Keka, which reduced the HR team's workload and helped them automate several processes like Income Tax declarations, which further eased the IT returns process. The features like loans are a great feature to help employees track their loan status and the number of installments left to apply for a new loan. Features like this, which focus on every tiny detail, helps the organization improve the employee experience.

The manual attendance tracking got replaced with features like Selfie attendance, GPS tracking and mobile attendance. These attendance tracking methods are handy and provide more accuracy. This also helped reduce chances of attendance forgery and enabled track real-time data.

Every interaction made with Keka was excellent: the sales team, onboarding person, or the Support team. They are always available to help sort out all our queries. Regular updates are occurring in the product, and customers are well informed about the product.

A well-equipped product with fantastic Customer Support. A product which everyone would seek in the market.

Improvement at EURO CARS after adopting Keka

% Increase in productivity

22%

Time saved in IT declarations

48 hrs

% Accuracy attained in attendance tracking

95%

Time saved by HR team

36 hrs

% Increase in employee experience

64%

Time saved in payroll processing

30 hrs

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Keka has been a transformational tool for our organization. We are glad to have identified software that has an overall service level of customer delight. Be it their impeccable and wholesome software, smooth onboarding or their after-sales support. With Keka updating themselves daily, I don't think I'll ever have to look at another HRMS tool in the foreseeable future as Keka is excellent for every organization's size.

- Mohit Mangal

Director